

Workers' Compensation Managed Care



UWF and other State of Florida agencies now utilize OptaComp as the managed care carrier for workers' compensation claims. OptaComp is an affiliate of Blue Cross and Blue Shield of Florida. (All work-related injuries are reported to OptaComp as opposed to CorVel, the previous carrier. Employees who have existing workers' compensation claims through CorVel will continue to use CorVel for management of their medical care).

Procedures for Reporting Workers' Compensation Claims

- Employees will immediately report all work-related injuries to the supervisor.
- The employee and supervisor complete the Report of Injury Form (available on the HR web site) and submit it as soon as possible to Human Resources. This form has been updated.
- The supervisor will call Human Resources at (850) 474 2602 or 2606 to report the injury. This should be done before the employee receives medical treatment.
 - Exception: In case of a medical emergency, the employee should be transported to the nearest medical facility (call ext. 2911 or 2415 on the main campus), and the supervisor should contact Human Resources as soon as possible. Human Resources will then report the injury to OptaComp.
- Human Resources will contact OptaComp to report the injury, and the injured employee will participate in this call. The employee will speak with an OptiComp nurse who will determine the best medical course of action and will instruct the employee on obtaining medical treatment. The employee will then be assigned to a Nurse Case Manager for continued management of the injury.
- The OptaComp Nurse Case Manager will maintain contact with UWF and the injured employee regarding medical treatment and return to work status.

If you have questions about the new OptaComp procedures or workers' compensation in general, please contact Cindy Faria in Human Resources at (850) 474 2602.